



# Strevelec Electrical Services

## **Instructions for cancellation for off premises goods**

### Right to cancel

You have the right to cancel this contract within 14 days without giving a reason.

The cancellation period will expire after 14 days from the day on which you acquire physical possession of the last lot or piece of the goods.

To exercise the right to cancel, you must inform us *Strevelec Electrical Services, 7 - 9 The Avenue, Eastbourne, East Sussex, BN21 3YA* e-mail: [strevelec@icloud.com](mailto:strevelec@icloud.com) Mob: 07872944847 of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, or email). You may use the attached model cancellation form, but it is not obligatory.

You can also electronically fill in and submit the model cancellation form or any other clear statement on our website, [www.strevelec.co.uk](http://www.strevelec.co.uk) If you use this option, we will communicate to you an acknowledgement of receipt of such a cancellation on a durable medium (e.g. by email) without delay.)

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

### Effects of cancellation

If you cancel the contract, we will reimburse to you all payments received from you. We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you.

We will make the reimbursement without undue delay, and no later than 14 days after the day on which we are informed about your decision to cancel this contract. We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in an event, you will not incur any fees as a result of the reimbursement.

We will collect any goods at our own expense.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish their nature, characteristics and functioning of the goods.



# Strevelec Electrical Services

## Cancellation Form

To Strevelec Electrical Services, 7 - 9 The Avenue, Eastbourne, East Sussex, BN21 3YA

E-mail: [strevelec@icloud.com](mailto:strevelec@icloud.com) Mob: 07872 944847

I/We [\*] hereby give notice that I/We [\*] cancel my/our contract for the supply of the following service:

Ordered on:

Name of consumer(s),

Address of consumer(s),

Signature of consumer(s) (only if this form is notified on paper),

Date

[\*] Delete as appropriate